

# TERMS AND CONDITIONS

## ORDERING INFORMATION

Having now decided which items to order you have certain options.

### **NEW MAGICAL EFFECTS**

If you are ordering New Magical Effects please read our Terms of Business regarding New Stock Sales and then post your order to us with a sterling cheque made payable to Castle Magical Services, or email or telephone the order with your credit or debit card details. Paypal payments can also be accepted.

### **SECONDHAND MAGICAL EFFECTS AND BOOKS**

If you are ordering second-hand or pre-owned magical effects or books it would be wise to email or telephone to check that the items required are still in stock. If they are we will reserve them for you and advise best method of payment and postage charge.

Read our Terms of Business regarding Second-hand Magical Exchange and Sales and then post your order to us with a sterling cheque made payable to Castle Magical Services, or email or telephone the order with your credit or debit card details. Paypal payments can also be accepted.

## **NEW STOCK SALES TERMS OF BUSINESS**

Mail order payments can only be accepted by sterling cheque, debit or credit card (Visa or Mastercard) or Paypal.

Please make cheques payable to CASTLE MAGICAL SERVICES. Payment in full must accompany all orders.

Because the secret of any magical effect forms part of its price we cannot accept returns or refund money. If an item proves to be faulty we will exchange it.

Items or effects made to your order require a 50% deposit at time of ordering.

Stock orders will normally be dealt with and despatched within 48 hours.

Whilst we do operate a fair and careful pricing policy, we do reserve the right to amend our prices without notice.

**Castle Magical Services cannot be held responsible for any injury or accident caused due to the use or misuse of any items purchased from this company.**

## **SECOND-HAND OR PRE-OWNED MAGIC SALES AND EXCHANGE TERMS OF BUSINESS**

All items can be purchased outright with no exchange - this price is shown on lists as 'Purchase Price' - plus postage charge.

A commission charge of 30% is charged on exchanging effects, books etc. You send your effects or books (value say of £20.00) you select items to the same value (£20.00), you enclose 30% commission charge.(£6.00) plus postage charge The price used on lists for exchanging items is shown as 'Exchange Price'.

It is wise to contact us first with details of exchange items before sending to us.

Mail order payments can only be accepted by sterling cheque, debit or credit card (Visa or Mastercard) or Paypal.

Please make cheques payable to CASTLE MAGICAL SERVICES. Payment in full must accompany all orders.

Because the secret of any magical effect forms part of its price we cannot accept returns or refund money. If an item proves to be faulty we will exchange it.

Orders will normally be dealt with and despatched within 48 hours.

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### **RESERVING GOODS AND VIEWING**

A telephone call will reserve any item **(+44) 01904 709500**. Reserved items (pending sale or exchange) will be held for 7 days only. If you wish to view and collect items personally please telephone first to make an appointment.

### **POSTAGE**

Carriage and packaging will be charged at cost.

It must be noted that although every care is taken in packing and despatching items, we cannot accept responsibility for goods after leaving our premises. Please inform us if you require items insuring prior to posting.

### **PURCHASE OF PROPS AND BOOKS BY CASTLE MAGICAL SERVICES**

We will purchase items outright for cash, subject to inspection, or even arrange a 'straight exchange' for you - whereby you only pay the postage charge.

All effects and books must be in good condition and where necessary, complete with instructions.

**Basically we would wish to receive items only in a condition that you would wish to receive them in.**

**Castle Magic**  
**(Castle Magical Services)**  
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